



## **Police and Crime Commissioner Response to HMICFRS report on:**

### **PEEL: Police effectiveness, efficiency and legitimacy 2018/19 – Thames Valley Police**

Published 27 September 2019

[Link to report](#)

#### **25 November 2019**

I welcome the findings of HMICFRS and their confirmation that Thames Valley Police has been graded as 'Good' overall across the three areas of focus within their PEEL Inspection: Effectiveness, Efficiency and Legitimacy.

The force has already taken steps to address the issues raised during the inspection. They are working hard to improve the quality of investigations to ensure justice for victims and provide an excellent quality of care in how we support victims through the criminal justice process. HMICFRS has acknowledged that they are encouraged by the action Thames Valley are starting to take. The force have already recruited additional skilled investigators and have increased the number of digital technicians to handle the ever-growing volume of digital evidence.

With regard to the improvements that HMICFRS are looking to see in the area of ethical behaviour, the force are already addressing the historical backlog for vetting officers and staff who have worked for the force for more than 14 years. They have currently completed around 77% of applications and expect to be fully compliant with the national vetting guidelines by March 2020.

At a time when we are facing increasingly diverse challenges, I am proud of the service that Thames Valley Police provides to the public which has been recognised as continuing to be of good quality.

I will work with the force to ensure it continues to improve in delivering an excellent service, and meet its ambition to be an outstanding police force.